



rosecrance
life's waiting®

Rosecrance Mulberry Center

605 Mulberry Street, Rockford, IL 61103, 815.720.4960

The Rosecrance Mulberry Center combines two closely linked programs—triage and crisis residential—under one roof.

These voluntary programs are designed to provide an immediate response to people experiencing psychiatric crisis. The goal of these programs is to help people avoid unnecessary hospitalization or incarceration by providing rapid evaluation, intervention, crisis counseling, and referral to the appropriate level of care when it is most needed.



The Rosecrance Triage Program offers crisis services in a "living room" setting

Commonly addressed disorders

- Depression
- Anxiety
- Schizophrenia
- Bipolar
- PTSD

Services offered

- **Triage**—Crisis intervention, screening, evaluation, referrals to other levels of treatment, linkage to community providers
- **Crisis residential**—Educational groups and individual counseling, psychiatric services, mental health education, symptom management, coping skills building, medication management, case management, discharge planning, continuum of care

Program Highlights

- Provides better alternative to inpatient hospitalization or incarceration for individuals in a psychiatric crises
- Increases time for first responders and emergency room personnel to deal with other emergencies/crises
- Utilizes living room model, instead of an emergency room setting with inpatient beds, providing a safe and welcoming environment
- Offers transportation coordination
- Provides seamless transition to onsite, 24-hour supervised Crisis Residential program with services up to 14 days

Criteria for services

- Experiencing a psychiatric crisis
- Medically stable
- Non-violent/aggressive
- 18 years old or older
- Decreased functioning due to mental health symptoms, as shown by increased difficulty interacting with others, difficulty maintaining obligations, increase in relational discord, use of dangerous coping methods such as substance use or self-harm.
- Increased symptoms such as hallucinations, dangerous ideations, paranoia, mood swings, disturbed sleep, loss of appetite, strained reality testing, tangential speech.

Access to services

- By phone: 815-720-4960
- By referral: First responders, area emergency rooms
- In person: 605 Mulberry Street, Rockford:
8 a.m.–midnight

This treatment program is voluntary. Clients may withdraw upon request, and Rosecrance will adhere to an orderly discharge process. If you are in residential services, and you leave the grounds without the permission of staff, you are considered discharged from Rosecrance. Staff will attempt to intervene verbally to help you think through your decision to end treatment. We will not physically restrict you from leaving.