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ROSECRANCE BERRY CAMPUS

Mental Health Crisis Response

Always attempt to call the parent/guardian and inform him or her of the situation before calling the CARES line. It may be possible to reach a resolution for the child with the parent without activating a crisis assessment. A parent must be notified and give permission for a crisis assessment to be completed. (Immediate harm to self or others may be an exception to this.)

For clients already engaged in SASS services

1. If there is a crisis that requires a clinical assessment and the child has open SASS eligibility (he or she is being seen by a SASS Counselor), call 815-391-1000 and ask for SASS services. Specify that the call is about a crisis situation.
2. Rosecrance Berry Campus (RBC) will send out a member of our Crisis Response Team and/or notify the child's current clinician of the crisis. Our goal is to arrive within 90 minutes of the initial call.

For clients who are new to SASS

1. If the child does not have current SASS eligibility (is not being seen by a SASS counselor), call the CARES line at 1-800-345-9049. The CARES line is a service that handles mental health crisis calls for children and youth in Illinois. They will notify the Rosecrance Berry Campus that a crisis assessment is needed.
2. The Crisis Response Team member will call the referral source (school) to gather additional information and confirm that the parent/guardian has been notified of the need for a crisis assessment. The clinician will also be in contact with the parent/guardian to gather any additional information and explain the process of the assessment.
3. The Crisis Response Team member will arrive and complete the assessment within 90 minutes to determine whether or not hospitalization is necessary.
4. If hospitalization is not recommended, the Crisis Response Team member will develop a safety plan with the child, referral source and parent/guardian to help prevent future crises.
5. The child will be re-evaluated by a Crisis response team member within 24 hours of the crisis assessment and will be linked to the appropriate level of care based on the child's treatment needs.



Symptoms of a Mental Health Crisis

A mental health crisis is any situation that requires immediate action for the safety of the child and/or others.

Examples include:

- Self injuring, which leads to immediate medical attention
- Experiencing auditory and visual hallucinations and is at risk of harm to self or others
- Physical aggression resulting in injury
- Non-responsive to verbal de-escalation techniques
- Suicidal and homicidal ideations/threats/plans
- Property destruction
- High risk behaviors that may harm the child or others
- Any symptom that requires immediate action for the safety of the child or others

If the child is not in crisis, but would still benefit from receiving mental health treatment, please contact Rosecrance at 815-391-1000 and ask for SASS services.

815.391.1000 • www.rosecrance.org